

River Ranch Lodge Hotel Policies

Deposits and Cancellations

All reservations require a deposit of one night + tax at the time of booking.

Any cancellation within the policy window will forfeit deposit.

Cancellation refunds within the policy window will not be considered when due to inclement weather or abbreviated ski or rafting season.

<u>Summer/Winter/Holiday:</u>	7-day notice required
<u>Spring/Fall:</u>	3-day notice required
<u>Early Check Outs:</u>	Any guest checking out prior to their confirmed check out date will be subject to one additional night.

Hotel Policies

<u>Check In:</u>	3:00 pm Please call the Front Desk for late arrival information if arriving after 5:00pm. Guests checking in must be 18 years or older with valid ID.
<u>Check Out:</u>	11:00 am Late checkouts may be subject to additional fees.
<u>Rooms:</u>	All rooms have stair access unless marked accessible. THERE IS NO ELEVATOR. All rooms & balconies/decks are NON-SMOKING . NO AIR CONDITIONING .
<u>Pets:</u>	Dogs are only allowed in select rooms with advance arrangement. 2 dogs per room maximum. A dog fee of \$25 + tax per night is required. No dogs in inside-access or upstairs balcony rooms. DOGS ARE NOT ALLOWED TO BE UNATTENDED IN THE ROOM unless Owner is on-site (as in the case of having dinner inside). Pet Owners are responsible for any damages & extra cleaning found upon check out. Additional fees may apply. \$200 automatic recovery fee for any non-disclosed pets.
<u>Equipment Storage:</u>	Skis, Snowboards, Rafts, and Bikes are not permitted in rooms. Inside ski locker access available during the winter. Outside bike racks available throughout the property during the summer. Please bring your own lock.
<u>Parking:</u>	Parking is free and unassigned. Parking is shared with the bar and restaurant.